



Digital Onboarding Solution for Banks

Winning and retaining tech-savvy customers

No matter what products and services a bank offers, they can go unnoticed if the onboarding isn't seamless and easy enough.



Digital Onboarding-Innovate and stay ahead

- Go Digital - a 100% digital process with no branch visits at all
- Omni-channel - customers can get it done on a mobile, tablet or laptop
- Paperless - a 100% paperless process

Why is digital onboarding a must for banks?

A McKinsey survey of 17,000 respondents from 15 Asian markets revealed that

Smartphone banking is outpacing all other types in growth. And, the percentage of digitally active customers has grown four times since 2014

- Transform onboarding into opportunities for digital engagement
- Reduce abandonment rates
- Ensure compliance, security & prioritize customer experience
- Use data to differentiate & personalize experiences
- Deliver seamless multi-channel experiences



The Digital Onboarding Solution built on UniServe™ NXT helps banks bring in new customers by onboarding customers at half the time right from the comfort of their homes. Provide a seamless, real-time, and secured, end-to-end encrypted audiovisual interaction with the customer.

- Conduct digital KYC
- Video capturing in live environment
- AI based facial recognition
- Connect to various databases for automated customer details
- Onboard customers at their homes with a simple SMS that provides a link to the application form



Across the world, be it Europe, Asia, Africa or the USA, digital banking – and in particular the onboarding process will transform CX into responsive digital journeys built to improve customer engagement and boost revenue growth. So, make sure you get on board.