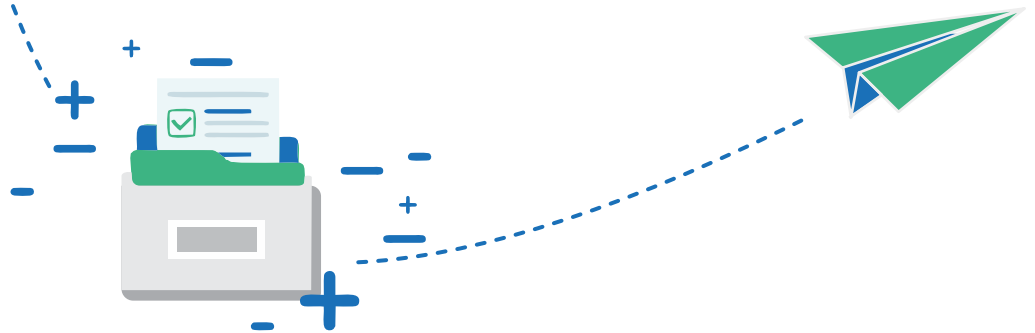# AI powered Forms Management Solution built on

UniServe™ NXT

Automate your processes, save costs and enhance customer experience

It's a digital world out here. Today, customers operate in a digital world. With Artificial Intelligence, Low-Code, Microservices, Analytics, BPM and more, technology is transforming the way we approach day-to-day business.

And Forms are critical to Business enterprises. The key to capture and disseminate customer information is through Digital Forms. Digital Forms is an important aspect of service automation, simply because it is the beginning of your customer journey. Digital forms is also the key element of process automation because every application requires Forms, be it customer onboarding, order management, regulatory forms, or employee enrolment, the list is endless.
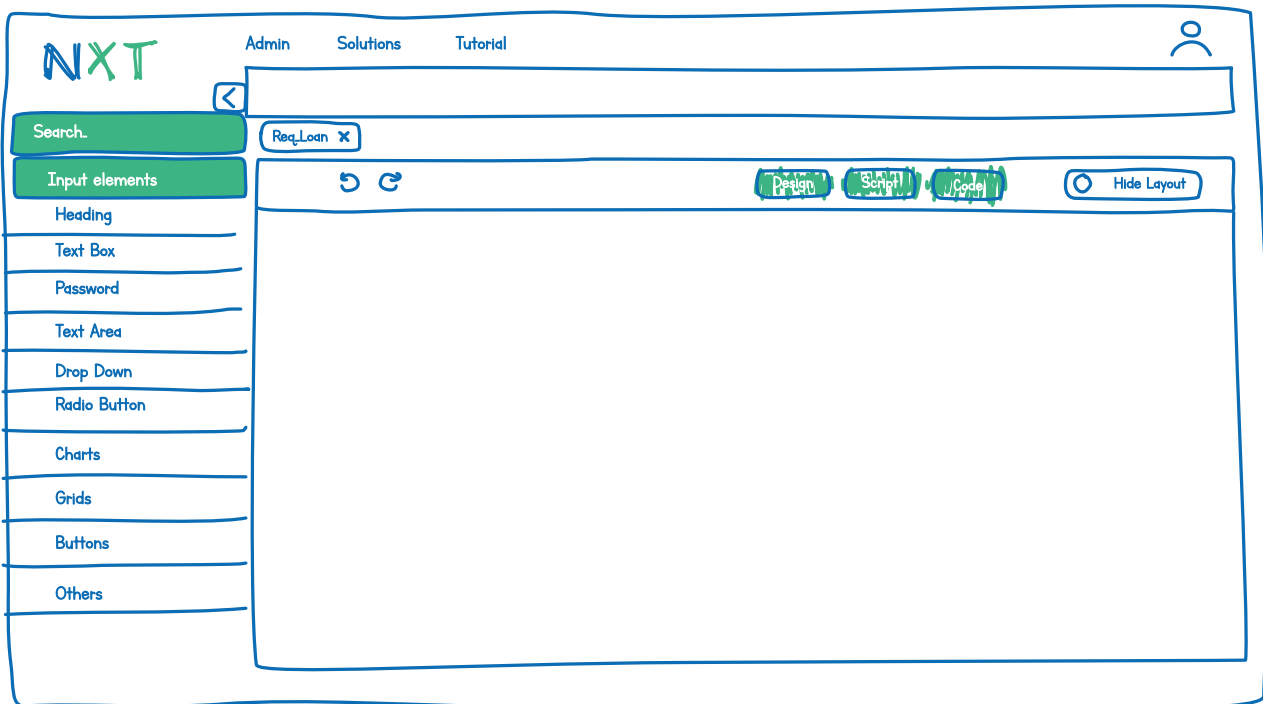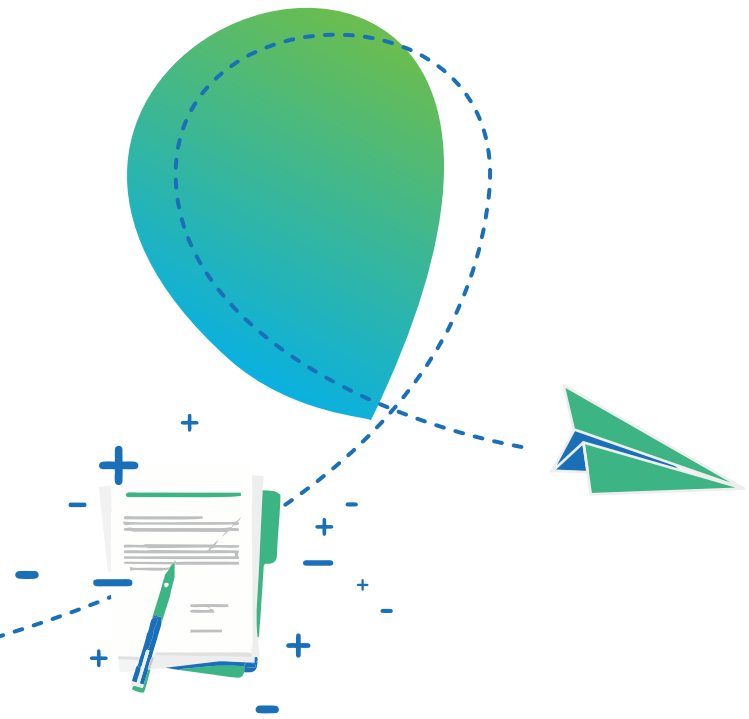
Forms have evolved from paper to digital and now agile and intelligent.

Z-forms are One-of-its kind digital forms that are agile and intelligent with easy code generation enabling seamless integration into the existing ecosystem!!!

**Z-Forms,** our new innovation built on UniServe™ NXT Platform powered by AI, Low-code, BPM and Machine Learning capabilities empowers enterprises to meet and exceed all business requirements.

NXT

Admin      Solutions      Tutorial

Search...

Req.Loan ✕

Input elements

Heading

Text Box

Password

Text Area

Drop Down

Radio Button

Charts

Grids

Buttons

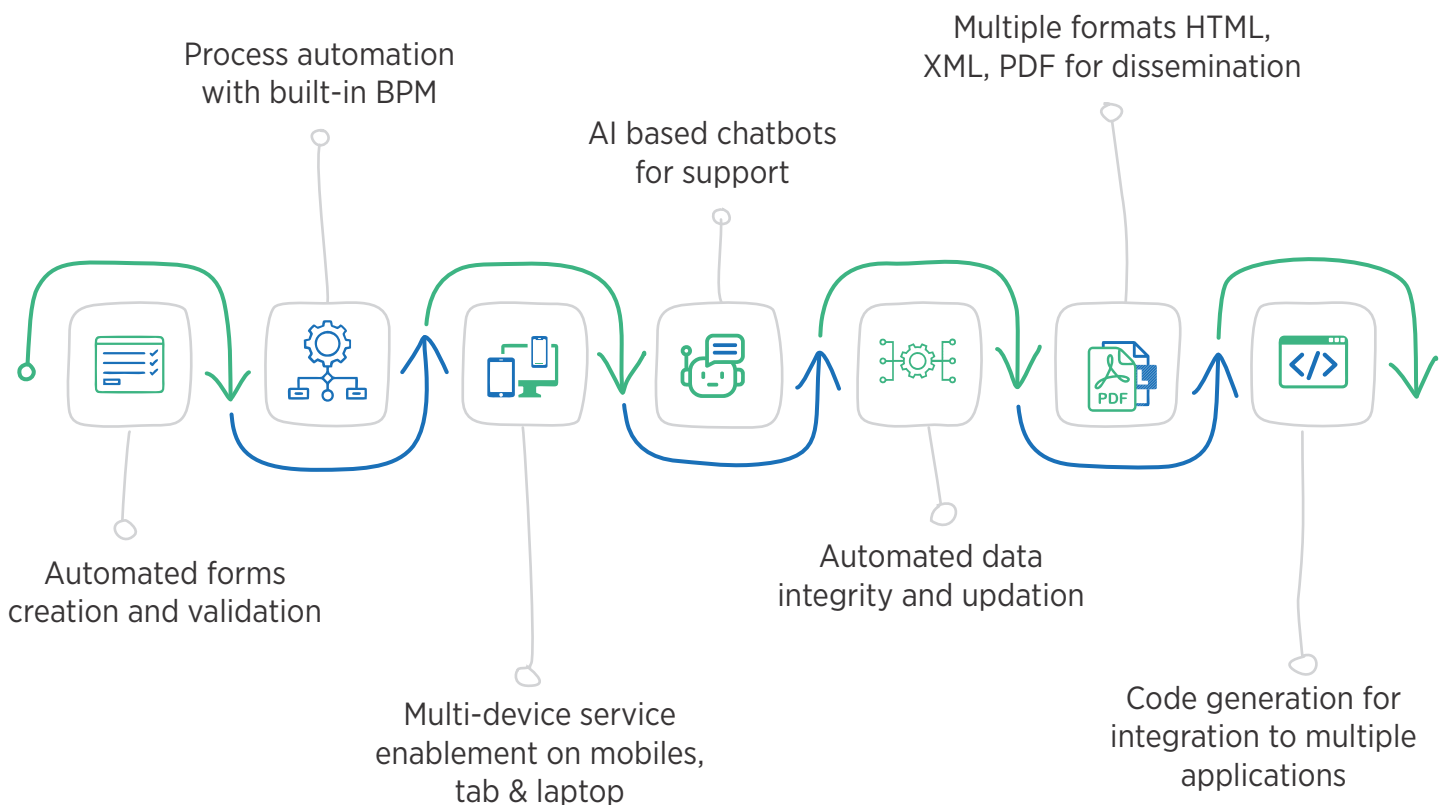Others

Design    Script    Code         ⊙ Hide Layout

Z-Forms

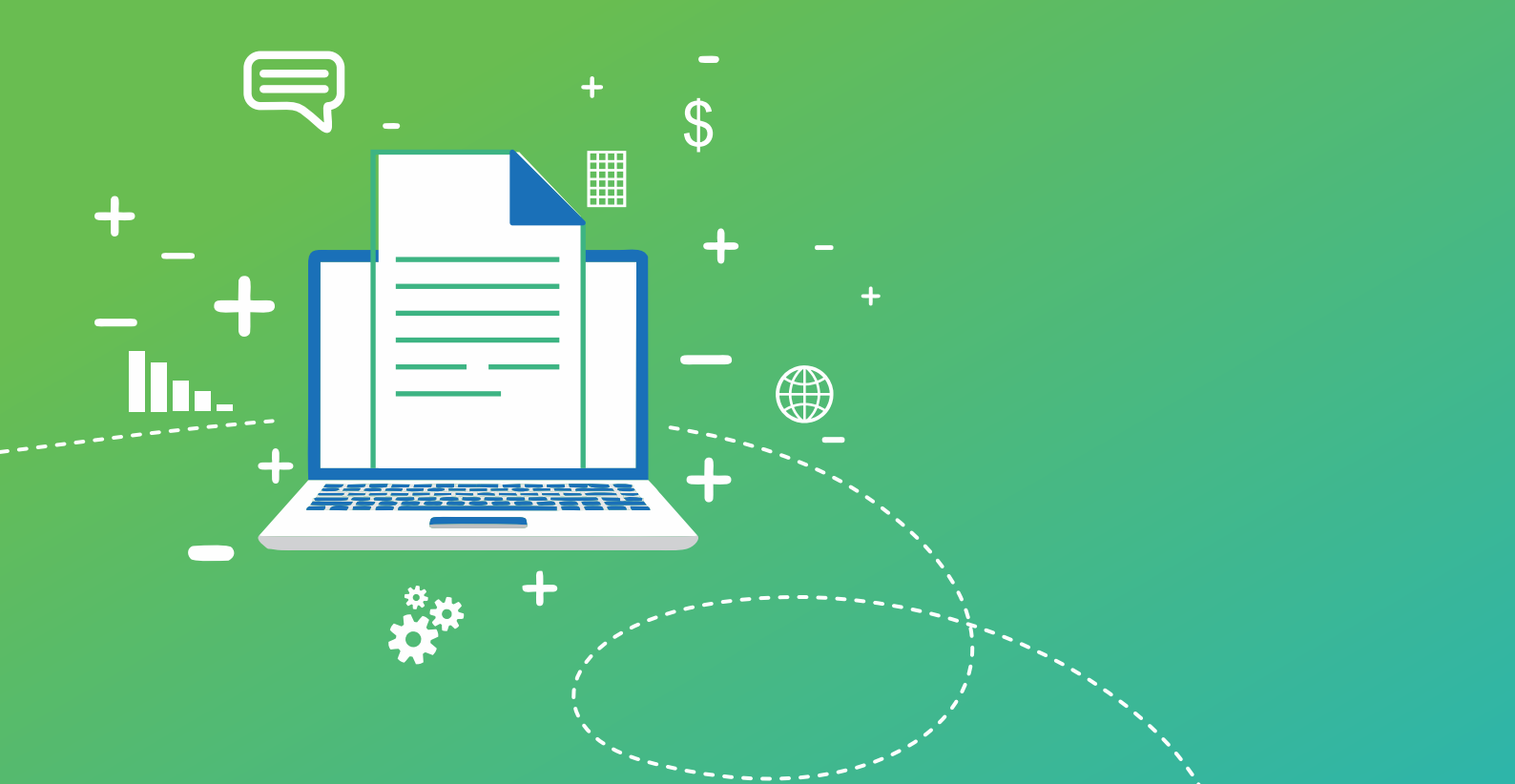## But, have you really made the shift to Intelligent Digital Forms?

Are your Forms capable enough to easily integrate into multiple web frameworks like Angular, React and Bootstrap; and into your enterprise applications through easy code generation?

Are your Forms Omni-channel, multi-device and multi-browser compatible, available even when you are offline?

Intelligent Digital Forms like the Z-Forms help enterprises eliminate manual errors, reduce compliance issues, longer wait times and duplication. Z-Forms that can be accessed through multiple devices, help enterprises improve their overall digital customer experience.

# AI and RPA based forms management with UniServe™ NXT

Process automation with built-in BPM

AI based chatbots for support

Multiple formats HTML, XML, PDF for dissemination

Automated forms creation and validation

Automated data integrity and updation

Multi-device service enablement on mobiles, tab & laptop

Code generation for integration to multiple applications

# With Z-Forms you can

- Design DIY forms with drag and drop capabilities

- Automate complex business processes with a comprehensive BPM engine

- Enable integrations to CRMs, ERPs and other enterprise applications with configurable API engine

- Apply rich widgets that can handle complex data capture and validation requirements

- Enable an Omni-channel customer experience by creating forms that are mobile responsive and compatible with multiple devices

- Work with any web framework be it Angular, React or Bootstrap

- Enable customers to fill forms offline to overcome network, Operating System and Database dependencies

- Ensure compliance to data privacy regulations with built-in data security

- Enable internationalization of forms to help localization of languages

- Ensure two way interaction and faster response management

- Integrate with DocuSign to ensure authenticity and adherence to legal norms

- Enable customers to sign the documents or append their signature images in the forms

**With Z- Forms you are sure to simplify complexities, cut costs of managing forms, deliver superior customer experience and fast track your digital transformation!**

# How do they work?

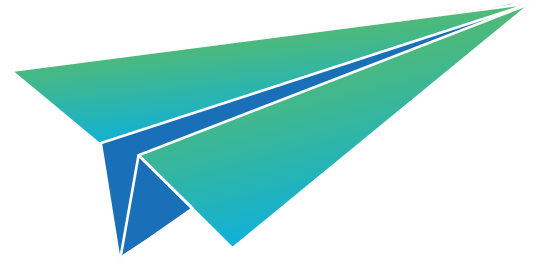**This lightweight, future ready package of Forms comes without any baggage!**

- No dependency of Adobe Reader – generates multiple output formats like PDF, XML, HTML, etc.

- Generates code for the entire functionality of creating and validating forms that can be integrated into any other enterprise application

- Convenience of the Mobile app for creating forms and defining rules

- Create once and reuse multiple times, the Forms can be easily edited from within or outside the application

- Independent, self-contained Forms web app without dependency on OS or DB

# Business impact of Z-forms

- Forms automation can be used by multiple stakeholders across the organization like operations, customer support, Legal, HR to automate their processes and improve efficiency

- Reduced costs (associated with printing, processing information and storage)

- Efficient compliance to regulations

- Faster processing of customer interfacing activities like onboarding, response management and service request processing

- Enhanced customer experience

- Digital transformation of business processes

Whatever your business, it's time to see beyond the obvious. Z-forms are not just any forms. With Z-forms, enterprises aren't just Digital they are Intelligent Digital!!!

**In10s**
Our intensity. Your agility.