



UniServe™

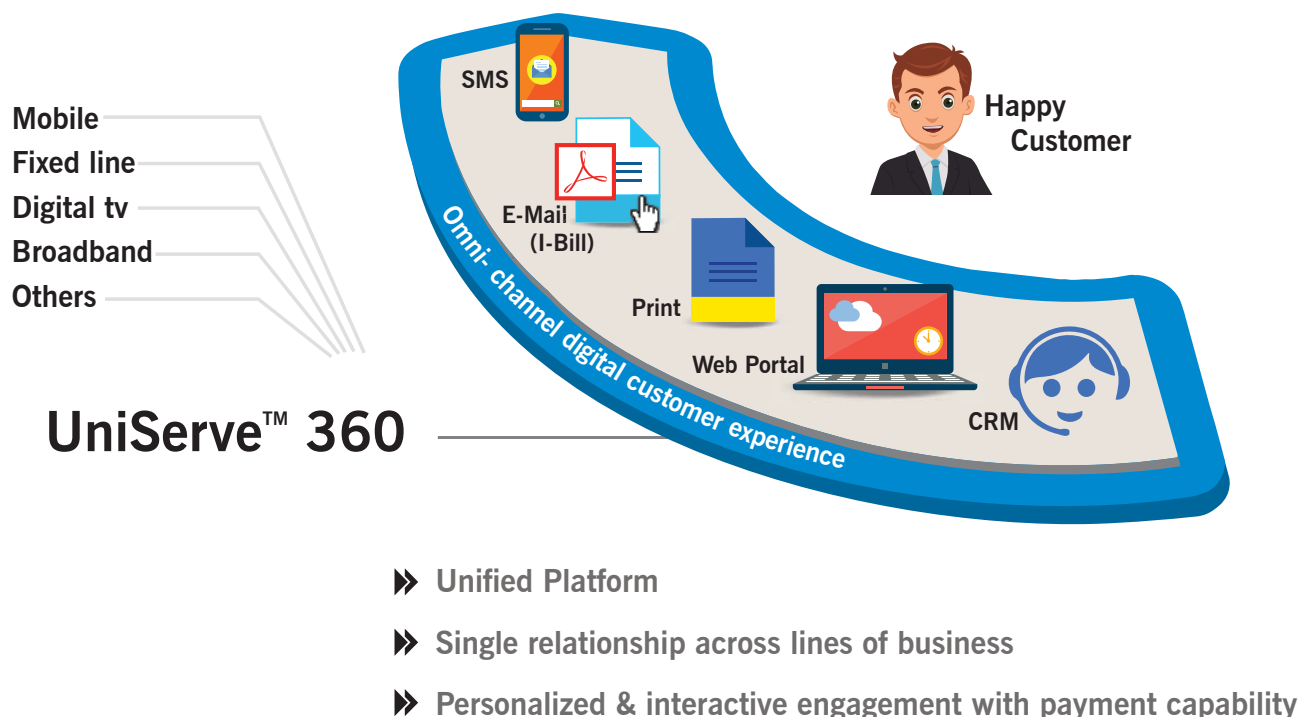


**Digital Customer Engagement for
greater experience & loyalty**

Digitalize your customer centric processes

In this global digital world, telecom service providers should transform their customer centric processes to remain competitive. Highly interactive, personalized and consistent communication across multiple channels is the key for enhanced customer experience.

UniServe™ 360 is a comprehensive customer engagement and information management solution that enables digitalization of Omni-channel customer experience. The solution empowers you to send interactive Omni-channel communications delivering the benefits of enhanced brand image and reduced customer support costs.



Omni-channel engagement for greater experience

Customer-centric approach for greater loyalty

New digital services increase the complexity of end-to-end customer experience. Customer centric service providers have to simplify their existing process to make them agile by reducing the number of systems for customer communications.



For more details



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